

Health and Safety Update 38 - COVID-19

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16th May 2020

Dear all,

Good afternoon. I trust you are fine!

Kindly excuse me for the late update. As you can imagine this week has been a very hectic one as we are closer to a **partial** reopening of certain divisions.

Please find following my weekly update re latest developments happening this week and in the coming days.

LATEST DEVELOPMENTS

This week has been a very turbulent week during which Malta has experienced different messages coming out of the COVID-19 statistics being communicated on a daily basis.

Numbers have been up and down however the latest trend is definitely negative.

Having said this, all Malta is expecting that next Monday the authorities shall be updating us with the latest decisions, following which we will be able to take the necessary decisions.

As explained through my last mail, our team is working hard to establish a super secure protocol so as to protect the wellbeing of all our team members and all our esteemed clients and at the same time relaunch a reduced operation which is long term financially feasible. These protocols are almost ready and will be finalised next Monday following the communication by the competent authorities.

We will all need to stick to the different protocols meticulously. I will not accept that anyone breaches protocol suing such delicate time.

SALARIES

Nothing much changed with regards to salaries. I have been chasing Malta Enterprise day in day out, rest assured they all know my name but to date no reply is forthcoming. As explained through my last mail, we are still pending approval from Malta Enterprise for some 10 team members in relation to March and April 2020. Additionally, we have no confirmation to date that the wage supplement will continue during the last 6 days of April, May and June 2020. In view of this I kindly ask you to be careful with your finances and plan accordingly. As always should you have any queries re payroll or other wage related matters you may send an email to payroll@rocsgroup.com and copy stafffeedback@rocsgroup.com

CONCLUSION

As a company we are prepared for the next phase, whatever the next phase will bring along. Some team members have been working hard to develop new online functionality and I am pleased to inform you that today we have just launched the online booking service for INGLOT the studio available at <https://www.inglotlookbook.com/book-a-service>

Feel free to test and book services. Services can be booked provisionally booked now for bookings as from the 1st June 2020. Such bookings carry a number of conditions please read well as we will need to stick to what Profs Gauci decides.

On a different note, following next Monday we will be in touch with various team members with regards to the future plans. Please expect a call or an email update very soon. As you can imagine some team members will need to remain on unpaid leave as revenues are currently very poor.

Having said this, I am confident that sales will pick up and we will be able to return to some kind of normality within the end of the current year.

Should you have any questions please feel free to drop me a mail on covid19@rocsgroup.com
As always latest updates will be posted on the website www.rocsclimbers.com/covid19

Good day, take care of yourself, your friends and your families.

Nice weekend to all.

Colin

Colin Nicholas Aquilina
CEO

#STAYSAFE

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